

## **HelloGold x Touch 'n Go eWallet Launch Promotion Frequently Asked Questions**

**Q1 What is the HelloGold x Touch 'n Go eWallet Launch promotion?**

A1 The HelloGold x Touch 'n Go eWallet Launch promotion allows Participants to receive RM10.00 cashback into their Touch 'n Go eWallet (“Cashback”) and RM10.00 gold reward from HelloGold (“Gold Reward”) when they successfully buy and save a minimum of RM100 worth of gold via direct purchase in a single transaction via the HelloGold app.

**Q2 Who is eligible to participate in this promotion?**

A2 The Promotion is open to all HelloGold PRO Account users who:

- i. have an approved HelloGold PRO Account before the point of purchase during the Promotion Period; and
- ii. have a verified Touch 'n Go eWallet account before the point of purchase.

The Participants must successfully buy through direct purchase (not through the SmartSaver plan). Employees of HelloGold are not eligible to enter the Promotion.

**Q3 When is the Promotion Period?**

A3 The Promotion Period will run from 1st June 2020 at 1:00:00 am until 28th June 2020 at 11:59:59 pm (both dates inclusive) or when the promotion is fully redeemed, whichever earlier. This Promotion is limited to the first 3,000 eligible users on a first come first serve basis.

**Q4 How many times can I receive the reward?**

A4 Participants are entitled to receive a maximum of ONE (1) Cashback and ONE (1) Gold Reward only throughout the Promotion Period.

**Q5 How will I get the reward?**

A5 The Cashback will be deposited into the Touch 'n Go eWallet account used to make the purchase. The Gold Reward will be deposited into the Participant’s main HelloGold account.

**Q6 When will I get the reward?**

A6 The Cashback and the Gold Reward will be deposited between 1:00:00 am up to 11:59:59 pm and the dates stated below under “Reward Date”.

Successful Buy Date	Reward Date
1 - 14 June 2020	15 - 21 June 2020
15 - 21 June 2020	22 - 28 June 2020
22 - 28 June 2020	29 June - 3 July 2020



## Soalan Lazim Pelancaran Promosi HelloGold x Touch 'n Go eWallet

**S1 Apakah Pelancaran Promosi HelloGold x Touch 'n Go eWallet?**

J1 Pelancaran Promosi HelloGold x Touch 'n Go eWallet membolehkan Pelanggan menerima pulangan tunai RM10.00 ke dalam Touch 'n Go eWallet ("Cashback") dan hadiah emas RM10.00 dari HelloGold ("Gold Reward") apabila mereka berjaya membeli dan menyimpan emas bernilai minimum RM100 melalui direct purchase dalam satu transaksi di dalam app HelloGold.

**S2 Siapa yang layak menyertai promosi ini?**

J2 Promosi ini dibuka kepada semua pengguna dengan akaun HelloGold PRO yang:

- i. memiliki akaun HelloGold PRO sebelum membuat pembelian dalam Tempoh Promosi; dan
- ii. memiliki akaun Touch 'n Go eWallet yang telah disahkan sebelum membuat pembelian.

Pelanggan mesti berjaya membeli melalui direct purchase (bukan melalui pelan SmartSaver). Pekerja HelloGold tidak layak memasuki Promosi ini.

**S3 Bilakah Tempoh Promosi?**

J3 Tempoh Promosi akan berlangsung dari 1 Jun 2020 pada pukul 1:00:00 pagi hingga 28 Jun 2020 pada 11:59:59 malam (termasuk kedua-dua tarikh) atau apabila promosi ditebus sepenuhnya, yang mana lebih awal. Promosi ini terhad kepada 3,000 pengguna pertama yang layak.

**S4 Berapa kali boleh saya menerima ganjaran?**

J4 Peserta berhak untuk menerima maksimum SATU (1) *Cashback* dan SATU (1) *Gold Reward* sepanjang Tempoh Promosi.

**S5 Bagaimanakah saya akan mendapat ganjaran?**

J5 *Cashback* akan dimasukkan ke dalam akaun Touch 'n Go eWallet yang digunakan untuk membuat pembelian. *Gold Reward* akan dimasukkan ke dalam akaun utama HelloGold.

**S6 Bilakah saya akan mendapat ganjaran?**

J6 *Cashback* dan *Gold Reward* akan didepositkan antara 1:00:00 hingga 11:59:59 dan tarikh yang dinyatakan di bawah "Tarikh Ganjaran".

Tarikh Membeli	Tarikh Ganjaran
1 - 14 Jun 2020	15 - 21 Jun 2020
15 - 21 Jun 2020	22 - 28 Jun 2020
22 - 28 Jun 2020	29 Jun - 3 Julai 2020

